

**Central Texas Veterans Health Care System (CTVHCS)  
Graduate Medical Education (GME)**

**Clinical Affiliate of Texas A&M (TA&M)  
Health Science Center (HSC)  
College of Medicine (COM)  
and  
S&W Memorial Hospital (S&W)**

**2008-2009 HOUSE STAFF  
VA HANDBOOK AND "SURVIVAL" MANUAL**

**This Handbook describes GME (resident) and medical student rotations at the Temple VA, as well as how to get things done at our facility.**

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**For additional information, please contact:  
Education Service (14)  
Central Texas Veterans Health Care System  
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(254) 743-0013**

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## CTVHCS GME STAFF & PROGRAMS

Administrative and educational support for Graduate and Undergraduate Medical Education programs is provided by the CTVHCS Education Service, located at the Temple VA. The VA Associate Chief of Staff for Education serves as the VA Designated Education Officer. This individual oversees and supports VA Site Directors, who direct teaching experiences in their specialties at Temple VA. VA Site Directors work with residency Program Directors at S&W to ensure close coordination of the curriculum and educational experiences at the two clinical sites.

The CTVHCS Education Service is located in Building 162, Office Suite 138.

The VA computer network provides communication access to S&W and TA&M HSC COM. VA computer use and network access are available only after completion of VA orientation (including computer training) and Cyber Security Awareness Training. These activities are coordinated through the CTVHCS Medical Education office. In 2008, the VA's focus on information security is at an unprecedented level.

Residents' and medical students' rotations at Temple VA are coordinated by S&W and TAMU HSC COM. Trainees are assigned based upon their preparedness, ability, aptitude, academic credentials, communication skills, and personal qualities such as motivation and integrity. The VA does not tolerate any form of discrimination based upon gender, race, age, religion, color, national origin, disability or veteran status.

<b>Office</b>	<b>Name</b>	<b>Position</b>	<b>TEL</b>	<b>Location</b>
Medical Education	Kevin J. Carlin, MD	Associate Chief of Staff / Education	743-1710	E138C
Medical Education	Nancy Beimer	Administrative Officer	743-0013	E138D
Medical Education	Joy Davis	Program Specialist	743-0886	E138F
<b>Program</b>	<b>VA Residency Site Director</b>	<b>Position</b>	<b>TEL</b>	<b>Location</b>
Anesthesiology	James C. Stinson, M.D.	Staff Anesthesiologist	743-1829	2C113
Cardiology	C. Lynn Skelton, MD	Cardiology Section	743-0946	2G25
Gastroenterology	Bankim Bhatt, M.D.	Chief, Gastroenterology Section	743-2459	4J04
General Surgery	Clifford Buckley, M.D.	Chief, Surgical Service	743-0829	Bldg 163, Rm 2B163
General Medicine Ward	George Martinez, M.D.	Inpatient Hospitalist	743-0177	4G33
Geriatric Internal Medicine	Jerome J. Madler, M.D., Ph.D.	Staff Geriatrician	743-2770	6G26
Hematology-Oncology	Phalguni Mukhopadhyay, M.D.	Staff Hematologist-Oncologist	743-0196	3J35
Ambulatory Care	Suma Pokala, M.D.	Staff Internist	743-2302	1B-307
Medical Intensive Care Unit	Vic M. Malabonga, M.D.	Chief, Pulmonary & Critical Care	743-0905	2G32
Ophthalmology	Christopher Helpert, M.D.	Staff Ophthalmologist	743-0728	Rm 342
Pathology	Robert W. Astarita, M.D.	Chief, Pathology & Lab Services	743-0545	1D124A
Plastic Surgery	Bruce B. Baker, M.D.	Surgeon	743-2855	Rm 325 (Teague)
Psychiatry (Temple & Waco rotations)	Peggy Pazzaglia, M.D.	Psychiatrist	743-1828	Bldg.146 Rm. W20
Pulmonary & Sleep	Vic M. Malabonga, M.D.	Chief, Pulmonary & Critical Care	743-0905	2G32
Urology	Parikshit P. Pandya, M.D.	Staff Urologist	743-0844	2B158A

Note: Telephone calls within the Temple VA can be shortened by adding the number "4" to the 4-digit extension. For example, Ms. Beimer's number is 4-0013.

## **SUPERVISION AND OTHER STAFF REQUIREMENTS:**

All resident physicians and all medical students are assigned to a specific service and work under the direct supervision of staff physicians in that service. In accordance with VA and Accreditation Council for Graduate Medical Education (ACGME) guidelines, **all patient care activities must be supervised by a staff physician**. These include: inpatient care, outpatient care, community and long-term care, and the performance or interpretation of diagnostic or therapeutic procedures. The Service Chief has ultimate responsibility for teaching activities on the service. The Service Chief may assign a staff physician on the service to serve as Site Director. Trainees should always contact their team or on-call staff physician, when patient care management questions arise.

VA Site Directors work closely with S&W Program Directors to ensure that trainees (1) receive appropriate supervision and monitoring, (2) are accorded graduated increases in responsibility appropriate to their level of training, (3) comply with all ACGME duty hours requirements, (4) are counseled on the goals and objectives at the start of each rotation, (5) receive oral and written feedback at the conclusion of each rotation, (6) and submit confidential anonymous surveys at the conclusion of each rotation.

## **RESIDENT REQUIREMENTS:**

Each S&W resident rotating at the Temple VA will demonstrate professional conduct, acceptable academic performance, and appropriate procedural competence. Problems in these areas will be referred to the S&W GME Committee and will be handled in accordance with procedures described in the 2008-2009 S&W House Staff Handbook.

## **PARKING**

Residents and medical students are authorized to park in employee parking lots as shown on Page 13. During orientation, trainees register their vehicles with the VA Police. They receive a VA parking sticker, which must be placed in the lower right corner of the vehicle's front windshield.

Questions, problems, or concerns regarding parking or the parking policy may be referred to the VA Police at 743-0599.

## **SCRUBS/LAB COATS**

Trainees will follow the Use of Scrubs/Lab Coats policy described in the S&W House Staff Manual.

## **ROTATION CHANGE DAY**

Rotation change day at the Temple VA will follow S&W policy. Specifically, rotations will change on the first work day of the month. Weekends and holidays are not considered workdays. This policy is applicable to all services except those with rotations specified by number(s) of weeks. Training rotations at the start of the new academic year always begin July 1.

## **RESIDENT POLICIES**

### **STIPENDS/PAYROLL**

House Staff assigned to the Temple VA continue to be paid by S&W at two-week intervals on alternate Thursdays, following the Sunday that ends the 2-week pay period. CTVHCS reimburses S&W for each day the resident works at the VA, thereby supporting the S&W graduate medical education program.

### **CALL QUARTERS**

Medical Service at the Temple VA is the only service that requires in-house overnight call. The following sleep rooms are provided for on-call residents and students: 2G14a and 2G14b.

### **ON CALL FOOD SERVICES**

During duty hours (7:00 a.m. to 3:30 p.m., Monday through Friday, and from 8 a.m. to 3:00 p.m. on Saturday and Sunday), residents are able to purchase hot meals from the cafeteria, which is located in the Teague Tower basement (Building 163). Also in the basement, candy, chips, sodas and snacks are available for purchase from the small canteen store (during duty hours), or from vending machines (24 hours per day).

Because on-call residents are often too busy to visit the cafeteria during duty hours, the VA's Nutrition and Food Service places 2 sack lunches in refrigerators located in Rooms 2G14 and 2J27 every day. Sack lunches contain 2 sandwiches (of different types), fruit, chips, and cookies. In addition, the Nutrition and Food Service stocks both refrigerators with 1 sack breakfast meal and 2 frozen, Healthy Choice, beef and chicken, TV dinners (in the freezer compartment). Nearby microwave ovens are available to heat up frozen dinners. Residents may also choose to bring in food from home or order food from commercial vendors.

The Nutrition and Food Service conducts surveys periodically to determine whether they are meeting the dietary needs of on-call house staff.

If there are problems with the availability of food, please inform Education Service at 4-0013 or 4-0886, so that we can work to resolve problems as soon as they are identified.

### **HOUSE STAFF ATTIRE (GME-R06)**

Residents and fellows should dress and act as members of the professional team. General attire will be neat, clean, moderate in style, and appropriate for a professional. Hair must be maintained in a clean and neat manner. Hairstyles will be appropriately controlled so as not to interfere in work or patient care. Facial hair should be well trimmed and neat. Artificial nails and nail polish are not allowed for infection control reasons. Jewelry should be conservative and worn in a manner that will not interfere with work activities.

While on duty, a clean laboratory coat displaying the house officer's or medical student's name badge will be worn at all times. No nonprofessional pins, insignias, buttons, tags, etc., are to be worn on the laboratory coat in patient care areas.

Scrub suits may be worn for call duty.

Laboratory coats and scrub suits are to be maintained by the house officer. The S&W Laundry Department only cares for either of these items in the event they become contaminated. If contamination should occur, the Laundry may be contacted at extension 724-2206.

## **LEAVE POLICIES DURING VAMC ROTATIONS**

When house officers wish to take leave during VA rotations, their requests must first be approved by their VA attending physician and by the VA Site Director or surrogate. All leave requests must also be approved by the house officer's Program Director at S&W. All leave must be supported by a completed GME Absence Request Form.

Absence Request Forms are available from VA Site Coordinators or the S&W GME Administrative Office. When applicable, clinic appointment desks are to be notified of the leave request and appropriate clinic personnel should sign Absence Request Forms as indicated. Completed forms should be returned to the GME Site Director as far in advance of leave as possible. Forms may be submitted after occurrences of sick leave or bereavement leave, but the Site Director and the affected service should be notified as soon as possible. For programs which require submission of additional forms, the resident is referred to the S&W resident manual.

During VA rotations of 4 weeks in duration, a maximum of 5 weekdays of leave may be taken. This will apply, even if the rotation is divided into two 2-week blocks. For rotations of 2 weeks or less, vacation will ordinarily not be approved. Three weeks of vacation will be allowed for each FTE residency position the VA funds.

S&W leave policies otherwise apply during VA rotations.

## **CONFERENCE TIME**

VA Site Directors will allow trainees to attend mandatory conferences at S&W. Video-teleconference connectivity with S&W has been established. Site Directors and trainees should work with Education Service to arrange conferences which can be "attended" electronically.

Absences for presenting papers, posters, or exhibits at professional conferences/meetings are not charged as vacation or educational leave. When such absences occur during VA rotations, the VA Site Director must approve the absence in addition to the S&W based Program Director. The Site Director will ask the trainee to provide documentation of acceptance of presentation and date(s) of required attendance.

Time off to take a licensure examination is not charged to vacation or educational leave.

Participation in non-required conferences provided at S&W is not charged to vacation or education leave. However, such participation must be approved by the attending faculty members of the service rotation or VA Site Director for that service. Conference registration forms can be obtained in the Department of Continuing Medical Education, Research and Education Division, S&W.

## **LECTURE PROGRAM**

In addition to the didactic program for individual training programs, a number of general or special lectures are presented throughout the year by S&W staff and guest lecturers. House Staff are encouraged to attend as their schedules permit. A Conference Schedule is distributed weekly.

The Temple VA schedules Grand Rounds presentations most Thursdays at noon (September through June) and Tumor Board Conferences most Fridays at noon. Residents are invited to attend these conferences. Grand Rounds are held in the VA Amphitheater and Tumor Board in Room 5G31.

## PERSONNEL FILE

Upon completion of a rotation at the Temple VA, the attending staff member will complete an electronic evaluation of the trainee. This will be included in the trainee's permanent file, which is maintained by the S&W Department of GME.

## PUBLICATIONS

Like S&W, CTVHCS encourages scholarly investigations by House Staff. If a resident plans to develop a study which will be performed at a CTVHCS facility, the investigational protocol must first be approved by the VA Institutional Review Board.

## SCHEDULES

Service and call schedules are maintained in the S&W Department of GME. Schedule changes to VA rotations should be confirmed by the VA Site Director and the S&W Program Director, then reported to the GME Program Coordinator as promptly as possible.

## LONG DISTANCE TELEPHONE CALLS

House Staff utilization of long distance telephone services is available for calls relating to patient care only. Authorization for those calls is obtained from the attending physician or Site Director.

# PROVIDING PATIENT CARE AT THE TEMPLE VA

## ORIENTATION

### RESIDENTS:

Each resident and medical student must complete orientation training at CTVHCS before being allowed access to the Computerized Patient Record System (CPRS) or to patient care at the Temple VA. The process is slightly more complex for residents than for medical students, so the requirements are described separately.

Residents who match with S&W training programs which assign trainees to rotations at CTVHCS, will complete orientation in 3 phases, which take approximately 12 hours in total.

**Phase 1** (Homework): Residents must complete the following VA forms on the VA Resident Website: <http://www.central-texas.med.va.gov/Education/default.htm>. The website includes the Application for Residents, VA Form 2850b; Appointment Affidavit; Acknowledgement form for Conflict of Interest; Department of Veterans Affairs National Rules of Behavior; Clinical Trainee Registration Form; Fingerprint Check Consent; CTVHCS Self-Study Guide Orientation and Information Guide; and Government Ethics Acknowledgement Form. In addition, all incoming residents must complete VA web-based training in Cyber Security Awareness and Privacy training. Completed forms should be returned to the VA. Residents should meet with the appropriate service Automated Data Processing Application Coordinators (ADPAC) at VA for computer access codes/signature codes/progress notes templates, etc., at least one week prior to actual rotation at VA.

**Phase 2** is scheduled in late June, when new S&W residents will spend part of the morning at New Resident Orientation at S&W Mayborn Auditorium, completing remaining paperwork and attending mandatory training briefings.

**ID Badge/Fingerprinting/Parking/CPRS.** **At least 3 weeks prior to the first day of your first VA assignment, report to Human Resources Management Service (HRMS), Room C166, Building 162 for fingerprinting, ID badge photography, and vehicle registration forms. NOTE: Reporting to HRMS 3 weeks prior to rotation is mandatory to ensure fingerprinting requirements are electronically submitted, finalized, and**

**results received back into VA prior to your rotation. You cannot begin your rotation at VA until the process has been completed.** (Computerized Medical Record System or CPRS) - CPRS computer training should be scheduled through the VA Service ADPAC at least a week prior to CPRS training.

**Phase 3** takes place on the first day of the trainee's initial VA rotation. On the first day of your first VA assignment, report to HRMS to pick up your ID Badge, and you will also be directed to your Service ADPAC to ensure your computer access and verify codes have been established. You must complete mandatory computer training on the VA electronic medical record. (Reminder: Cyber Security Awareness Training is a prerequisite for computer training.) After fingerprinting and obtaining an ID badge, residents will receive computer access and verify codes from their respective service. The resident will then spend approximately 4 hours on computer training on the VA's electronic medical record. Residents and students who are naturalized U.S. citizens or are in the United States on a J-1 visa have one additional, mandatory requirement. Federal Government regulations require VA to photocopy the resident's passport as well as the naturalization paperwork or visa.

#### **STUDENTS:**

The process for student orientation is simplified in that some mandatory VA training can be completed on line. Students must complete forms from the following from the Student VA website <http://www.central-texas.med.va.gov/Education/student.asp>. Forms include Ethics, Conflict of Interest, Cyber Security Awareness Training, Self-Study Orientation and Guide, Post Test on Page 21 of the Guide, and the Checklist on Page 23, which are included on the website. Completed forms should be returned to the VA. Incoming 3<sup>rd</sup> year medical students will be oriented in only 2 phases. Phase 1 will consist of medical students completing mandatory training at New Student Orientation. Phase 2 will occur on the first day of the student's initial VA assignment and will include fingerprinting and obtaining an ID badge, receiving computer access and verify codes from service ADPACs, then completing 4 hours of computer training on the CPRS system.

Orientation is designed to enlighten trainees about topics mandated by Joint Commission on Accreditation of Healthcare Organizations (JCAHO), Health Insurance Portability and Accountability Act (HIPAA), Veterans Affairs and other organizations. Orientation is conducted by VA staff at Scott and White.

#### **PATHOLOGY and LABORATORY MEDICINE SERVICE**

The Pathology and Laboratory Medicine Service (P&LMS) is located on the 1<sup>st</sup> floor across from Urgent Care in the Teague Tower Building. A complete laboratory service manual is available on the medical center website: Departmental Services/Pathology and Laboratory Medicine/P&LM Service Manual.

#### Phone Numbers:

Ancillary Testing	743-0817
Chemistry	743-0797
Cytology	743-0806
Hematology	743-0531
Histology	743-0807
Immunology	743-0803
Microbiology	743-0802
Phlebotomy	743-0813
Urinalysis	743-2832
After hours lab	743-0813, pager 743-3369 604#
Assistance in ordering tests	743-0773, 743-0813 (available between 6:00 a.m. and 2:30 p.m.)
Service Chief, Robert W. Astarita, MD	743-0545

The laboratory offers full anatomic and clinical testing during weekday routine hours. On evenings, nights, and weekends (after hours), only basic laboratory testing is performed. If clinicians require specialized testing after hours, they should discuss their requirements with the on-call pathologist. The Pathology Call Roster is on the W Drive (Call Schedules/Pathology Folder). Laboratory technicians can also provide the name of the on-call pathologist.

Laboratory phlebotomists make scheduled (**5 a.m., 9 a.m., 11 a.m., 1:30 p.m., 5 p.m., 7 p.m., 9 p.m., 11 p.m.**) rounds on hospitalized patients each day. Orders must be placed into the lab package **at least 30 minutes** prior to the round. Orders for the **5 a.m.** round are the exception and must be entered by 2:30 a.m.. When feasible, testing should be requested for the routine 5 a.m. round when phlebotomist staffing is more robust. Ambulatory ward and outpatients should be sent to the laboratory for specimen collection.

If two attempted blood draws by phlebotomists are unsuccessful, then ward nurses, medical students or physicians must obtain requested specimens. Specimens, including fluids, must be properly labeled or the sample cannot be processed by the laboratory. The label must contain the patient's name, full social security number, initials of individual who drew the sample, and time/date of specimen collection.

Laboratory test results are available in CPRS (Computerized Patient Record System) as soon as testing is complete. Generally, routine hematology and chemistry tests are available within 2-3 hours of specimen receipt in laboratory.

**Critical values** will be telephoned to the clinician as soon as they are identified. The clinician will be asked to repeat (read-back) the value to the tech to insure accurate communication of results.

Arterial Blood Gas (ABG) specimens are not collected or performed by P&LMS. Please refer requests to Pulmonary Medicine Laboratory (telephone: 743-0985 or pager 642).

## Ordering Tests:

A STAT test is a test which the physician requires in order to make an immediate treatment decision. After the stat test is requested in the lab package of CPRS, **Phlebotomy must be informed by telephone** that a stat order has been entered and a blood draw is required. Clinicians should understand that routine, after hours phlebotomy services may be interrupted when laboratory techs are busy running STAT specimens from Urgent Care, ICUs, or wards. For faster turnaround time, draw the blood and send to lab in the pneumatic tube. After hours, telephone or page Phlebotomy to alert techs a stat specimen has been sent by pneumatic tube. A list of tests which may be ordered as stat follows:

Acetaminophen	Drugs of Abuse Screen	Platelet count
Ammonia	Ethanol	Potassium
Amylase	Fibrin degradation (FDP)	Pregnancy test (women awaiting xrays or surgery)
Basic Metabolic Panel (BMP)	Folate*	Prothrombin time (anticoagulated on coumadin); INR
BNP	Gentamicin**	PT (non-anticoagulated)
Blood Culture*	Glucose	PTT (anticoagulated on heparin)
B12*	Gram stain	PTT (non-anticoagulated)
Calcium	H&H	Salicylate
CBC	Hepatic function panel	Sodium
Chloride	India Ink	TSH
CK	Iron profile*	Theophylline
CKMB	Ketone	Tobramycin**
CO2	Lactate	Troponin I
Creatinine	Lipase	Type and Screen
CSF cell count	Lithium	Type and Crossmatch***
CSF glucose	Magnesium	Vancomycin**
CSF LDH	Myoglobin	WBC
CSF Protein	Osmolality	Urinalysis
Digoxin	Phenobarbital	
Dilantin	Phosphorus	

\* These tests can be requested for a "Stat Draw Only".

\*\* Therapeutic drugs are not a normal STAT request. They are requested as a Trough, Peak or Random level and have certain time constraints. Order as IMMEDIATE Collect. Call lab before ordering.

\*\*\*Crossmatch requires SF 518 paperwork.

NOTE: Request for a STAT test not listed above requires approval of the On-Call Pathologist.

Before ordering a test, **review the patient's previous test requests** because the test could have been previously ordered and is currently being worked on but is not complete. Add-on tests to specimens already in the laboratory may be requested by the patient's physician to reduce multiple venipunctures for the patient. Call Phlebotomy to check specimen availability.

Text orders and orders written in progress notes **DO NOT** substitute for orders entered into the lab package and cannot be acted upon by lab staff. Orders must be entered into the lab package and signed **before** the lab can proceed with drawing or testing.

There are four lab order types:

- (S)END patient are orders for patients who come to lab for specimen collection. These are collected by laboratory staff ambulatory inpatients or outpatients.
- (W)ARD collect are orders which will be **collected by ward staff**, i.e. nurses, physicians, etc.
- (L)AB blood team is for routine tests only inpatient wards and will be collected on scheduled phlebotomy rounds (see above) by laboratory. This is known as "**lab collect**".
- (I)MMEDIATE collect is for specimen collection outside of the normal routine collection such as stats, trough/peak/random therapeutic drug testing, cross matches collected by laboratory staff. **Telephone laboratory to request draw time. Does NOT necessarily indicate STAT urgency.**

#### **PROVIDER-PERFORMED TESTS:**

All occult blood testing is to be performed by the clinical laboratory, including office exam samples. **Only privileged** providers may perform occult blood testing. Contact the Ancillary Testing Coordinator for additional information.

#### **IMAGING SERVICE**

Imaging Service is comprised of two departments - radiology and nuclear medicine. Diagnostic requests for radiology studies are available during regular tours of duty and urgent/emergent services 24 hours per day throughout the year. The bulk of non-urgent diagnostic and therapeutic studies are performed on the day shift when staffing is most robust. Ambulatory inpatients should be sent to Imaging Service to obtain routine films before 4:00 p.m., Monday through Friday. On evenings, nights and weekends, basic radiology studies are performed primarily for patients referred from the Emergency Department. Radiology response to patients from the Emergency Department may be slowed after hours if the radiology technician is engaged performing STAT radiographs on ICU or ward patients. The "**STAT**" designation for imaging orders indicates that the exam must be performed immediately due to the patient's clinical condition. Please do not use the "STAT" designation in order to simply try and hasten the performance of your requested studies. The "**URGENT**" designation indicates studies that should be performed at a lower priority level than "STAT" exams but higher priority than "**ROUTINE**" studies. If clinicians need specialized testing during off-hours shifts, they must discuss their case and imaging requirements with the on-call radiologist (one is always available through the AOD). Radiology reports are posted in CPRS (Computerized Patient Record System) as soon as they are transcribed and verified.

It is imperative that appropriate and adequate clinical information be provided on all imaging requests/ consultations. It is necessary to realize that the clinical histories that are provided directly influence the sensitivity of the interpreting radiologist to perceived findings. Single word clinical histories or clinical histories consisting only of "rule out \_\_\_\_" are unacceptable. Requests that are lacking adequate clinical information may be returned to the ordering provider as incomplete and may not be performed or scheduled until an appropriate clinical history is provided.

It is also very important to think about the type of imaging study you need before you order it. There are limited resources to perform and interpret the extremely high demand specialized exams (CT, MRI, Ultrasound, and Nuclear Medicine). It must be remembered that there is a very real cost associated with each of these specialized scans as well as true patient safety issues to consider (exposure to ionizing radiation, hazards associated with high magnetic fields, the use of intravenous contrast media, etc). If it appears that a physician has taken a "shotgun" approach to ordering imaging exams, the studies will not be scheduled, and the provider will be contacted for clarification.

The Imaging Service is located on the 1<sup>st</sup> Floor of the Teague Tower Building. The locations and telephone numbers of various radiology areas follow:

Main Desk	Room # 1A109	Telephone # 40646
Fluoroscopy	Rom # 1A120	Telephone # 40649
CT Scan	Room # 1A145	Telephone # 40965
MRI	Room # F144	Telephone # 42877
Ultrasound	Room # 1A124	Telephone # contact Main Desk
Nuclear Medicine	Room # 1A172	Telephone # 40927
Invasive Procedures	Room # 1A119	Telephone # 40650
Imaging Coordinator	Room # 1A136	Telephone # 42447 or 534-2349
Site Manager (Tech)	Room # 1A121A	Telephone # 41863 or 534-4078
Scheduling	Room # 1A113	Telephone # 41959

The after hours radiology technician can be paged at 534-4076. The Radiology Staff On-Call Roster is available through the AOD at Ext. 42849 (743-2829) or 40890 (743-0890).

Chief, Imaging Service, Dr. Scott Vincent is located in the Imaging suite of Building 163 and may be reached through his secretary at Ext. 40875 (743-0875).

### **EMERGENCY DEPARTMENT**

The Temple VA facility does not offer a full service emergency department. Rather, veterans have 24-hour access to urgent care. Life threatening traumatic injuries and conditions requiring cardiac bypass or aggressive neurosurgery are referred to S&W for care.

### **COMPUTERIZED ELECTRONIC MEDICAL RECORD SYSTEM**

The VA's electronic medical record system is called CPRS (Computerized Patient Record System). It is an integrated and powerful database which supports the care of inpatients and outpatients. New employees (including residents and medical students) must complete orientation training before they receive access to the database. Angela Newman, Information Management Service, Room F126, telephone (743-2499) oversees CPRS Orientation Classes. The IT Specialists who conduct the classes are a resource for answering most questions about CPRS. They may be contacted at 743-2708 or 743-2712. Additional expertise in using CPRS resides in our experienced clinicians and service Automated Data Processing Application Coordinators (ADPACs).

### **LIBRARY SERVICES**

Libraries are located at both the Temple and Waco sites. At the Temple VA, the Medical Library is located on the first floor of the new bed tower, Building 204, in Room 1K04 and at telephone 743-0608. In Waco, the library telephone is 297-3272. Both libraries offer collections of current textbooks, journals and training videos, as well as continuous on-line access to medical databases from any VA-networked computer (<http://ctxweb/library>). Electronic databases include Up-to-Date, MD Consult, PsycINFO/PsycArticles, Proquest, Micromedex, Harrison's Online, and Pubmed. Two patient education databases are Krames on Demand and Medline Plus.

The Supervisory Librarian is JoAnn Greenwood, telephone 743-0533. After hours library access in Temple is controlled by Police Service personnel in Room 1G19, who maintain a log of physicians and students entering the library after hours. In Waco, the Administrative Officer of the Day (AOD) controls library access. During business hours, patients may use library resources to access health information.

### **HOUSE STAFF REVIEW COMMITTEE (HSRC)**

At least one house staff representative, typically the Medical Service Chief Resident assigned to the Temple VA, is selected to attend and participate in monthly HSRC meetings. HSRC meetings are held in the Executive Board Room, 2<sup>nd</sup> Floor, Teague Tower Building on the second Tuesday of alternating months between 12 Noon - 12:45 p.m. Attendees include VA GME Program Coordinators, S&W based Program Directors, the S&W Director of GME and other participants in undergraduate and graduate medical

education. The HSRC is chaired by the CTVHCS Associate Chief of Staff for Education. Residents are welcome either to attend meetings or to transmit concerns through the house staff representative.

## **RESIDENT AND MEDICAL STUDENT EDUCATION CENTER**

The VA Education Center for residents and medical students is available and provides conference room, study area, computer access, television, refrigerator, and microwave oven. VA custodial staff maintain the area, but trainees are expected to help keep it clean and neat. The Education Center is located in 4J32 of the Bed Tower.

## **HISTORY OF OLIN E. TEAGUE VETERANS CENTER**

The Olin E. Teague Veterans Center at Temple, Texas, had its origins in the McCloskey General Hospital, which was activated on June 16, 1942. The hospital was named for Maj. James A. McCloskey, who was killed on Bataan on March 26, 1942, the first regular United States Army doctor to lose his life in World War II. The hospital was one of the army's largest general hospitals and was outstanding as a center for orthopedic cases, amputations, and neurosurgery. It provided expert care and treatment for all military personnel and had many specialists on its staff. The reconditioning of sick and injured soldiers who did not need further hospital care was carried on at McCloskey Annex, Waco. The number of patients at the peak of admissions was more than 5,000. In May 1946 the hospital was taken over by the Veterans Administration and became a general medical and surgical center. The two main hospital buildings were modernized and dedicated in 1967. In 1979 the McCloskey Veterans Administration Center was renamed in honor of Olin E. Teague, who served as chairman of the committee on veterans affairs in the United States House of Representatives for eighteen years. A 120-bed nursing home care unit opened in 1981, and 1986 saw the completion of a \$25 million clinical expansion project. A new domiciliary was completed in 1990, and in January 1991 a satellite outpatient clinic opened in Austin. In the early 1990s the center in total consisted of a medical, surgical, and psychiatric teaching hospital; the domiciliary; the nursing home care unit; and the outpatient clinic in Austin. At that time the center served a thirty-five-county primary service area in Central Texas. In 1993 it had 510 authorized hospital beds, 120 nursing home beds, and 408 domiciliary beds. The staff numbered more than 1,400, including a medical staff of over eighty physicians. In fiscal year 1992 there were more than 8,000 hospital admissions and more than 190,000 outpatient visits in the clinics. In the early 1980s, the center became affiliated with Texas A&M University College of Medicine as a Dean's VA. It provided clinical training for students in medicine, nursing, and allied health. The center's active community volunteer program involved over 550 volunteers.

In 2008, Central Texas Veterans Health Care System includes inpatient facilities in Temple (medical-surgical beds and intensive care beds) and Waco (acute psychiatric beds), intensive psychiatric rehabilitation programs, nursing home units, a domiciliary unit, a Blind Rehabilitation Unit, a large free-standing Outpatient Clinic in Austin and 4 Community Based Outpatient Clinics (Cedar Park, Brownwood, Palestine and Bryan-College Station).

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## **BIOGRAPHY OF OLIN EARL TEAGUE**

Olin Earl (Tiger) Teague, (1910-1981) military hero and Congressman, was born on April 6, 1910, in Woodward, Oklahoma, the son of James Martin and Ida (Sturgeon) Teague. When he was a child his family moved to Mena, Arkansas, where he attended elementary school and high school. He earned the nickname "Tiger" for his play on the high school football team. Teague attended Texas A&M from 1928 to 1932, graduating with a bachelor's degree. He married Freddie Dunman on December 30, 1932, and they became the parents of three children. From 1932 to 1940 he worked at the College Station post office. Teague joined the National Guard in 1939, and on October 5, 1940, he enlisted for active duty in the United States Army, receiving a commission as a first lieutenant. He took part in the allied landing in Normandy, France, on D-Day in 1944, and in the next six months he became, after Audie Murphy, the most decorated U.S. combat soldier of World War II. His decorations included three purple hearts, three silver stars, three bronze stars, the Combat Infantryman's Badge, the Army Commendation Ribbon, the Croix de Guerre with palm (France), and the Fourragère (France). His unit (the First Battalion, 314th Infantry Regiment, Seventy-ninth Division) won the Presidential Unit Citation. Wounded six times during this period, Teague spent two years recuperating in army hospitals. He was discharged from the army on September 6, 1946, with the rank of

colonel. In 1946 Teague won a special election to fill the vacant seat for the sixth congressional district in Texas, succeeding Luther A. Johnson. He continued to win reelection, serving in the U.S. House of Representatives from August 24, 1946, until his retirement on December 31, 1978. Teague became noted for his championship of veterans' issues and his support of the space program, nuclear power and synthetic fuels. Teague spent thirty-two years on the House Committee on Veterans' Affairs including 17 years as chairman. He authored the Korean War Veterans Act in 1950 and dozens of subsequent acts that improved benefits and medical treatment facilities for veterans.

In 1971 Teague was elected chairman of the House Democratic Caucus, which assigned the Democratic members of House committees and chose chairmen of the standing committees. Teague served on the Committee on the District of Columbia and the Committee on Standards of Official Conduct (the ethics committee). Teague retired at the end of 1978 because of poor health. Texas A&M University gave him its Distinguished Alumnus award and in 1978 established a President's Endowed Scholarship in honor of Teague and his wife. The Olin E. Teague Research Center at Texas A&M, financed in part by a \$1 million grant from NASA, was named in his honor. In 1980 the Veterans Administration hospital in Temple was named the Olin E. Teague Veterans Center, Temple, after him. He died of a heart attack and kidney failure on January 23, 1981 and was buried in Arlington National Cemetery.

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